

Frequently Asked Questions for Background Checks



1. Will our Team Managers need to provide the Local Organizing Committee with their completion certificates, etc., at a competition in order to receive a credential?
 - a. At this time, this will not be enforced at non-qualifying competitions, Sectionals, or the U.S. Synchronized Skating Championships. It is, however, required to complete the background check and SafeSport Training for the skaters' safety, as well as the safety of the team manager or chaperone.
2. How much does this cost?
 - a. The cost to complete the background check is \$20 using the code provided in the email.
3. Our club already has our team managers complete background checks through a different company, is this okay?
 - a. No, we will only accept the NCSI background check due to what it covers and is looking for during the check. If your club does use NCSI as a company to complete the background check, you will not need to complete it again. However, you must send evidence of completion in to U.S. Figure Skating Headquarters.
4. Can we use the ISI background check?
 - a. No, we will only accept the NCSI background check due to what it covers.
5. How many years is a background check good for?
 - a. The background screen for team managers is valid for two years. There will be a check performed by NCSI at the one year mark for any change in status.
6. Do team managers or chaperones from adult, masters, collegiate, open adult, open masters, and open collegiate teams need to do this?
 - a. Yes, we are requiring all team managers who have frequent and direct contact with athletes, regardless of age.
7. Why does a chaperone or team manager need a U.S. Figure Skating membership?
 - a. In order to be covered under the U.S. Figure Skating general liability insurance, you must be a member. You will need a U.S. Figure Skating membership to complete the SafeSport section of this process, as well.
8. Which U.S. Figure Skating membership can we purchase?
 - a. If you have never had a U.S. Figure Skating membership, then you can purchase the introductory membership for \$30. If you have had a U.S. Figure Skating membership, then you will have to purchase the full membership for \$50. If you have a daughter or son that has a U.S. Figure Skating membership, then you can purchase the secondary family membership. This can be done through a club or through U.S. Figure Skating as an individual member.
9. I already completed SafeSport through a different youth team sport; do I have to complete it again?
 - a. If you have completed the SafeSport online training course once, this is sufficient. If it has been three years or more, highly recommend completing the SafeSport Refresher.
10. I already completed this when I registered to coach this season and renewed my coaching insurance, do I have to complete it again?
 - a. No, you are all set if you have already completed this for coaching.
11. Will this be an annual requirement?
 - a. It is highly suggested to be completed each year as we will be looking for it in the near future.
12. Can a team manager do this if he or she is not a U.S. Citizen?
 - a. Yes, the person would have to pay an additional \$75 for Canadian residents and \$195 for all others in order for NCSI to process the background check without a Social Security Number.